



Mobile video solutions for enhanced safety

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**Job Title:** Chicago/Indiana Field Technician  
**Department:** Installation  
**Reports to:** Field Technician Manager

### Company

Safety Vision is a \$40,000,000-plus privately owned company with offices in Houston (headquarters), Austin, and Dallas, Texas as well as California, Illinois, and Missouri. Safety Vision is one of the nation's largest providers of digital and analog recording and enhanced vision camera equipment to mobile industries (city buses, school buses, police cars, commercial vehicle fleets, etc.).

### Job Overview

- Install Safety Vision equipment as trained by the lead technician
- Assist Engineering with equipment troubleshooting and performance
- Act as a representative for Safety Vision to all customers with whom you make contact
- Supervise, train and mentor all members of the field if appointed lead technician

### Essential Duties and Responsibilities

- Contact customers prior to arrival to introduce yourself and set up a meeting with them
- Meet with the customer at job site to discuss the best locations for installation of equipment based on your experience
  
- Prepare a schedule for completion taking into account availability of vehicles
- Evaluate the vehicle and estimate the hardware needed to complete the installation
- Fabricate or design brackets needed to perform the installation
- Upon completion of pilot vehicle, have the customer inspect and approve work for all similar vehicles
- If the vehicle installation is for evaluation purposes, document all steps and materials used for ease in future installations. Provide information to the Customer Support Manager.
- When appointed Lead Technician, train your team to insure all techs install in a consistent, high quality manner
- Keep serial numbers of equipment logged on a weekly report form and provide your supervisor a copy on a weekly basis
- Troubleshoot and repair any faulty equipment
- Upon completion of installation, obtain signature of person responsible for accepting and approving the installations on Safety Vision's acceptance form(s)
- Return any and all exchange or extra equipment; obtain an RMA from the Customer Support Manager
- Complete and file expense accounts for each project on a monthly basis

### Qualifications

- Honesty, integrity, maturity
- Team player with a strong work ethic and willingness to help others
- Ability to take initiative, self-manage, and work with little supervision when needed

### Requirements

- Basic wiring using DC voltage
- Tech/trade education beneficial
- Availability to travel extensively