

**Job Title:** Service Technician  
**Department:** Service  
**Reports to:** Service Department Manager  
**Location:** Houston, TX  
**Hours:** 8 AM – 5 PM Weekdays

### **Company**

Safety Vision is a \$35,000,000-plus privately owned company with offices in Houston (headquarters), Austin, and Dallas, Texas as well as California, Illinois, and Missouri. Safety Vision is one of the nation's largest providers of digital and analog recording and enhanced vision camera equipment to mobile industries (city buses, school buses, police cars, commercial vehicle fleets, etc.).

### **Job Overview**

This is a responsible support position that directly interfaces with and proactively supports installers, end users, sales personnel, product managers, and executives. The ideal candidate will:

- Be an experienced Electronics Technician with excellent troubleshooting skills
- Be highly proficient with Microsoft Windows operating systems, Office Software, storage media, and basic networking equipment
- Be a highly motivated self-starter, capable of working independently as well as in group settings
- Be well organized and able to multi-task
- Have good verbal and written communication skills
- Have experience using basic electronic test and diagnostic equipment
- Be able to use hand tools and small power tools
- Be able to read and understand technical drawings, datasheets, and written work instructions
- Have prior education, training & knowledge of basic electronics theory and/or CCTV systems

### **Essential Duties and Responsibilities**

- Install, diagnose, maintain, and support mobile electronics systems and peripherals
- Provide technical support to customers and company personnel via phone, internet, e-mail, and in person (walk-in appointments or local installation sites)
- Assemble, inspect and test products prior to shipment as required
- Assist Engineering with equipment troubleshooting and new product testing
- Use electronic, hand, power, and pneumatic tools as needed
- Customize units and make adjustments or repairs according to specifications
- Fabricate small parts, cables, and test fixtures
- Provide product overviews and training to customers and internal personnel
- Maintain all work related shop tools, equipment, test fixtures, etc.

### **Qualifications**

- Technical education background and/or experience working in an electronic systems maintenance or IT support environment
- Honesty, integrity, maturity
- Team player with a strong work ethic and willingness to help others
- Ability to take initiative, self-manage, and work with minimal supervision

### **Requirements**

- Ability to lift 10-25 pounds on a regular basis
- Occasional overtime may be requested
- Occasional local travel may be requested